

# ClientConnect

the mobile client portal for Penelope

**Empower your clients to participate in their care while improving outcomes and providing transparency, accountability, and trust.**

## Improve the client experience

ClientConnect helps clients feel more in control of their care by allowing them to access their health information, send messages to their providers, schedule appointments, make payments, complete documentation, and more.



## Provide a secure and intuitive mobile environment

ClientConnect is designed for mobile and has a responsive interface, meaning clients can access it anywhere and on any device. It meets the same security standards as Penelope, so your clients can rest assured that their personal information and communications are safe.



## Ease the burden on staff

ClientConnect saves staff time by facilitating quick and easy communication with clients. With unlimited access to Engage, staff can send customizable smart documents like surveys, forms, assessments, and outcomes evaluations to clients to fill out on their own time. The portal also helps to reduce the incidence of no-shows and cut back on billing and administrative tasks.



## Control what clients see

ClientConnect has several features that can be shown or hidden based on your organisation's needs. If your clients won't need to access in-app billing, for example, ClientConnect's billing module can be turned off and removed from the client view. You can also personalise the portal by adding your own logo and background images.

